

750 Environmental Sustainability Policy

1. Customer Statement

At Link Wentworth our customers and communities are at the centre of what we do. We are committed to:

- treating our customers with compassion and respect
- communicating clearly so that our customers can make informed decisions
- providing fair service by following the right process
- working openly with customers to find shared solutions
- following all relevant laws and regulations.

2. Purpose

This policy articulates Link Wentworth's commitment to being an environmentally responsible community housing provider, ensuring we minimise negative impacts and enhance positive impacts on our planet. Through being environmentally responsible we will create added social benefits to our tenants through reduced cost of living and improved wellbeing.

The following outlines our commitment to environmental sustainability at all levels of operations, including the office environment, the asset management plan, new property builds and among our staff and tenants.

3. Scope

This policy applies to all Link Wentworth activities.

4. Policy

Link Wentworth is committed to environmental sustainability and reducing its carbon footprint to reduce its impact on climate change through the following strategic objectives:

4.1 People

- Create and promote an environmentally sustainable and responsible culture within the organisation.
- Promote the efficient use, reuse and recycling of resources and the minimisation of waste.
- Encourage tenants and staff to be aware of environmental damage and proactively seek to reduce this.
- Aim to keep tenants and staff informed about energy saving issues, initiatives and developments.

4.2 Partnerships

- Incorporate sustainability principles in business decisions and choose contractors, suppliers and housing partners who pursue good environmental management.
- Seek to collaborate and support initiatives that improve sustainability for our sector.

4.3 Property

- Aim to provide tenants with a home environment that promotes good health, energy efficiency and resource conservation.
- Aim to provide staff with a working environment that promotes good health, energy efficiency and resource conservation.
- Use sustainable building products in maintenance and developments wherever possible.
- Promote sustainable building designs and developments to minimise environmental impact.

4.4 Performance

- Set and communicate environmental sustainability objectives, both internally and externally.
- Aim to continuously improve Link Wentworth's environmental performance.

5. Responsibility

All staff and Board members of Link Wentworth.

6. Legislative or regulatory framework

- TBD CHIA Environmental, Social and Governance (ESG) reporting standard

7. References

- 200 Strategic Asset Management Plan
- TBD Environmental, Social & Governance Framework & Action Plan

8. Privacy and confidentiality

Link Wentworth has obligations and responsibilities under its Privacy Policy. Please refer to the policy for further information.

Approval, policy owner and review frequency

Policy type:	Management Level
Executive Leadership Team owner:	Chief Communications Officer
Business owner:	Chief Communications Officer
Ultimate Approval body:	Chief Executive Officer
Review Frequency:	Every two years or more frequently if circumstances warrant.

Approved by – Chief Executive Officer