

# What kind of repair do you need?

### Urgent Repair

A problem that needs immediate action and will threaten your health, safety or security.

#### For example:

- a fire, flood, loss of essential service or risk of injury.

# Please call 13 14 21 immediately

# Non-urgent Repair

A problem that needs to be fixed but won't threaten your safety or security if it isn't addressed immediately.

#### For example:

- a missing fly screen, a broken clothesline, or a door or window that wont lock.

#### Please visit the link below;

- ☐ Visit <u>linkwentworth.org.au/resources-policies-forms/repairs-form/</u> and fill out our repair form. We will have someone at your property within 5 to 20 days.
- If you are having trouble using the form, please call 13 14 21.

## Routine Repair

A problem that needs to be fixed but can be scheduled for a later time.

#### For example:

- smoke alarm inspections, lawns and grounds cleaning or technical inspections.

#### Please visit the link below:

- ☐ Visit <u>linkwentworth.org.au/resources-policies-forms/repairs-form/</u> and fill out our repair form. We will have someone at your property within 28 days.
- If you are having trouble using the form, please call 13 14 21.