



**Link
Wentworth**
Providing homes, building futures.

In this edition

- Resident story
- New website
- Neighbourhood jobs update
- TAG conference reflections
- Meet Sarah
- 'Beat the heat' with our Resilience Committee
- Support services and community events
- Kid's Corner

EDITION 3 December 2021

CommunityConnect



Link Wentworth wishes to acknowledge the Traditional Custodians of the Land on which we live and work and pay our respect to the Elders both past, present and emerging, and extend that respect to all Aboriginal and Torres Strait Islander people.

Scholarship supports Grahame's guitar making

Written by Grahame

Our Annual Scholarship Program closed in November. Good luck to everyone who applied. Successful applicants will be notified in January 2022 and the awards ceremony will follow.

The below story features a Link Wentworth resident who has received two scholarships that helped him make two guitars.

My name is Grahame and I live with my cat Babushka. I've been a resident for 10 years now. Babushka is my second Siamese cat and she is the best company. If you are going to have a cat, get a Siamese cat, they are unique. I have always been interested in acoustic guitars. I did woodworking at school, never to pick up a chisel again until I went to the UK.

In 1973, I left Sydney by boat to Bali and Singapore and from there flew to the UK with no intention of coming home soon. I lived in England for about two-and-a-half years, working as a contract computer operator. Back then it was just a different world. It took six people to work a large mainframe computer and could take up the complete floor of a large building. It was quite impressive.

I started a course in lute building and loved it. Guitar makers or luthiers were very common in the UK at that time but rare in Australia. I made the mould for a lute (quite complex) but did not have time to finish the instrument but I still have the mould hanging on the wall. It has been an obsession for the last 40 years to get it finished.

Eventually the work dried up completely and I was forced to come home to Sydney. And then, unfortunately, a few years later along came the IBM PC. Within months everyone had a desktop computer and there were no computer operator jobs.

Four years back, I discovered the Australian Guitar Making School on the Central Coast. Although at the time a Lute was not an option, I started a guitar building course. I managed to build a very nice classical guitar, that was my first one, with the guidance of the instructor.

I discovered the Annual Scholarship Program through the newsletter and thought I'd give it a go. It helped me complete the second guitar (pictured below). That guitar was quite special, it took me a long time. It was an experiment and it turned out brilliantly. I put so many features in



that one instrument. I used Satin box for the back and sides, it is beautiful timber, and Engelmann spruce for the soundboard.

The guitars are all different. Different timbers, materials and so on. It takes about a year for me to make a guitar. You need about 30 years to be good at guitar building. I'd love to keep doing it. It is extremely satisfying. At the end of the build you think, 'How did I do that?' ▲

Hello from Andrew



A warm welcome to this December edition of Community Connect.

This is our third newsletter since becoming Link

Wentworth and was written as Sydney begins to ease restrictions, especially for those who are double vaccinated. Thank you to all residents who have been vaccinated. I acknowledge how hard it has been for everyone and I hope you are able to enjoy some of the new freedoms.

To support our residents affected by this tough year and prevent any ongoing hardship, we have postponed the commencement of this year's September rent review. If you are having difficulty paying your rent, please contact us so we can try and help. In this newsletter, you will also find details of support services that could be useful.

Last month, we were proud to launch our new, easy to use and resident focused website. You can find it at: linkwentworth.org.au. Using feedback from our staff and residents, it is a thoughtful combination of the two websites of our former organisations. A big thank you to residents from our Tenant Advisory Groups (TAGs) who generously gave their time to be involved and give feedback in our focus groups. Read more about the website on page 3.

Now that we are in summer, we need to start thinking about how we can prepare and 'beat the heat.' To assist, Susan from our Resilience Committee has shared low-cost ways to keep cool this summer. We will also be sharing resources from the Heat and Social Housing Project throughout the summer on our website, social media and other channels.

Although we are sorry the Penrith No Place Like Home art exhibition couldn't go ahead this year, we have a little

art activity for our next generation of artists. See our new section, Kids Corner for a Christmas/holiday themed drawing activity just for kids. Created with the help of one of our TAG members, Kids Corner will be an ongoing part of this newsletter. Read on to see how your kids can be involved.

Lastly, our 2020-21 Annual Report has been released and is available to download from the home page of our website. I encourage you to have a look to see what we have achieved together.

I wish you all a safe holiday period and I look forward to saying hello in 2022. Please take care and remember to reach out to us if you need help.

Yours sincerely,

Andrew McAulty
Chief Executive Officer

Survey competition

We would like to know more about how you use social media. Complete the short survey that came with this newsletter for your chance to win one of three \$25 gift cards. Return the form to us using the reply-paid envelope that also came with the newsletter. If you prefer to complete an online survey form, please access the QR code.



Thank you for participating.

If you don't use Facebook, you can still complete the survey and enter the draw. Good luck!

Our next edition will be out in March 2022

If you would like to see an article on a specific topic or would like to write something, please email communications@linkwentworth.org.au.

Link Wentworth website goes live



On 1 November 2021 our new website was launched: linkwentworth.org.au.

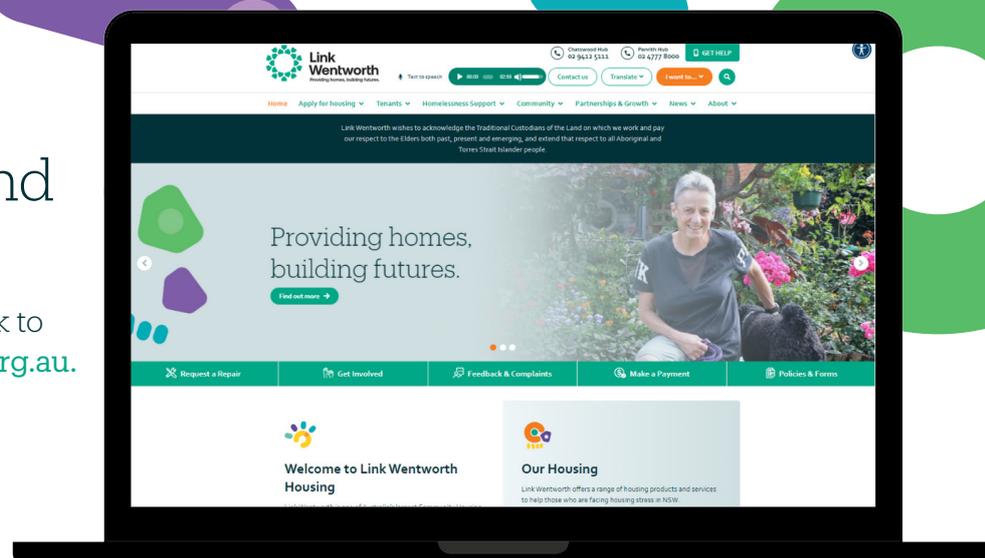
The website contains tenancy information, forms and news tailored for you, our Link Wentworth residents.

Please have a look around the new website. Here are a few things to look out for:

- The website has an **Accessibility Menu** from which you can increase text size and spacing, page contrast, and much more. Click the button on the right to access the menu. You can also click the **Text to speech** button at the top of each page to have the page read to you. 
- For now, forms and other tenancy documents are arranged by hub (Chatswood or Penrith). If you are a Penrith Hub resident you will need to click the **'Penrith Hub'** buttons under **'Resources, Policies and Forms'** to access the correct documents. Visit www.linkwentworth.org.au/tenants/resources-policies-forms. We will continue to increase the number of forms on our website to give residents more service options.
- Visit the **'News'** menu dropdown for articles about what is happening at Link Wentworth, as well as current and past resident newsletters.

We hope you find the website easy and enjoyable to use.

We welcome your ongoing feedback to communications@linkwentworth.org.au.



Contact us

On 6 December 2021, all our offices reopened with updated opening hours for some offices. Penrith, Windsor, Chatswood and West Ryde offices are operating as normal. Up until Monday 27 December 2021 the Katoomba Office will be open on Monday and Lithgow Office on Tuesday, 10 am – 3 pm (Lunch close 12 pm – 1 pm).

We are continuing to ask that you contact us via phone or email if you can. Our new website also has many online forms for both Chatswood and Penrith hub residents, visit www.linkwentworth.org.au/tenants/resources-policies-forms

Chatswood Hub

9:00 am to 5:00 pm

T 02 9412 5111 F 02 9412 2779

E enquiries@linkwentworth.org.au

Penrith Hub

8.30 am to 4.30 pm

T 02 4777 8000 F 02 4777 8099

E admin@linkwentworth.org.au

Christmas and New Years

We will continue to deliver our services during business hours over the Christmas and New Year period.

- Our Penrith and West Ryde offices will remain open during business hours for anyone who needs in-person assistance. We would appreciate it if you could book an appointment or access our services by phone, if possible.
- Windsor, Lithgow, Chatswood and Katoomba offices will be closed to the public from Monday 27 December 2021 to Friday 7 January 2022.
- The below offices will have the door closed (appointment only) on the following days:
 - **Chatswood Office** –
Thursday 23 and Friday 24 December 2021
 - **Penrith Office** –
Thursday 30 and Friday 31 December 2021

Public holidays and urgent repairs

All Link Wentworth offices will be closed to the public on Monday 27 and Tuesday 28 December 2021 and Monday 3 January 2022 (public holidays). On these days, residents reporting urgent repairs can continue to call the numbers above. Please call instead of emailing or using the online form.

Please note: This information was correct at the time of producing this newsletter.



Keep an eye on our Facebook page for new service updates

Type [facebook.com/linkwentworthhousing](https://www.facebook.com/linkwentworthhousing) into your search bar OR search 'Link Wentworth Housing' on Facebook.

Making an appeal

If you think a decision made by Link Wentworth is unfair or incorrect you have the right to appeal against the decision. This is an internal (1st Tier appeal).

Issues that can be appealed:

- Rent and water charges
- Permission to keep a pet
- Tenancy matters
- Housing assistance
- An application or transfer decision

How do I make an appeal?

- Email feedback@linkwentworth.org.au
- Call us on 9412 5111 or 4777 8000
- Come into our office and fill out a form
- Fill out the form on our website

Further action

If you don't agree with the outcome of the appeal you can have the matter reviewed externally by the Housing Appeals Committee (HAC - hac.nsw.gov.au), this is a 2nd Tier appeal.

For more information, see the Appeals Policy on our website www.linkwentworth.org.au/tenants/resources-policies-forms

Rent review postponed to support residents

Link Wentworth's rent policy sets out a twice-yearly rent review for all social housing tenancies. To support our residents affected by COVID-19 and to prevent any ongoing hardship, we postponed the September 2021 rent review. Although the review process is now underway, new rent will not be payable until the new year with the exception of any changes in circumstance. The March 2022 review will go ahead as planned, which means there will be less than six months between reviews.

A reminder that if you have returned to work since restrictions have eased, you need to update your income with us. Please complete one of the below forms within 28 days of returning to work.

- **Chatswood Hub – Income Review Form.** Email any documents to incomereview@linkwentworth.org.au
- **Penrith Hub – Form A Application for a Rental Subsidy.** Email documents to rentreview@linkwentworth.org.au

Both forms can be found on our new website www.linkwentworth.org.au/tenants/resources-policies-forms.

You can also request a form by emailing the above addresses or calling 9412 5111 (Chatswood Hub) or 4777 8000 (Penrith Hub). 📍

Meet the Link Wentworth Staff

Sarah Barr



Sarah is Link Wentworth's Team Leader Rent Review. Here she shares a bit about herself.

Favourite experience since joining Link Wentworth?

Meeting new colleagues following the merger and working with different people.

Favourite part of your job?

No two days are ever the same, it's challenging but rewarding. One challenge is making the rent review process easier for tenants.

Favourite thing to do outside of work?

Spending time with my two little kids and partner.

Favourite holiday destination?

Anywhere in Europe.

Favourite food?

Chocolate.

Lockdown support

The latest lockdown was challenging for many of our residents. Link Wentworth has supported the health and wellbeing of residents and clients during lockdown in the following ways:



- Hampers and meals for residents and clients in partnership with Darcy St. Project Café, Salvation Army Ryde and Chatswood, Tzu Chi Foundation Eastwood, Christian Community Aid, Sydney Community Services, Vinnies Hornsby and One Meal Northern Beaches.
- 80 Rapid Relief Team food boxes distributed to Chatswood and Penrith Hub residents based on wellbeing calls.
- Kitchen item deliveries for 10 new tenancies through the Helping Hands program.
- Transport to help residents get vaccinated or attend other appointments. In partnership with Stryder.
- The Wellbeing Week Online Zoom series which ran each week for three months during lockdown when in-person programs were on hold.
- Online art sessions for kids offered during school holiday period in lockdown.
- Online programs at Beecroft and Mosman House led by Women's Community Shelters and supported by Link Wentworth.
- Online Tenant Advisory Group meetings. Members will have a choice to attend future meetings online, or in-person when it is safe to do so.

Resilience Committee

Written by Susan Lucock



When temperatures climb into the 30s and 40s, it can be hard to make your home cooler and more comfortable. Here are some cheap ways to keep cool this summer, based on advice from community housing residents involved in the Heat and Social Housing Project.

The project was coordinated by Link Wentworth, with partner organisations including Hume Housing, Evolve Housing, Hawkesbury City Council, Penrith City Council and Western Sydney University.

Videos and other resources from the project can be viewed on Link Wentworth's website www.linkwentworth.org.au.

Don't forget – Contact your Housing Manger/CSO if you would like to make a change to your property.

Tips from our tenants



Stay inside during the hottest parts of the day



Wear loose clothing



Close blinds



Put a moist towel on ankles and wrists



Cover windows



Turn on a fan



Turn off unused lights or appliances

1. Keep yourself cool

- Cool your body using a damp towel. You can also use a cool pack, or a cool neck tube from a camping shop.
- Place a large towel in the freezer and place it over your bedsheet when you sleep.
- Take a cool shower to help lower your body temperature.
- Wear loose and cool clothing.
- Place a bowl of ice in front of a floor fan, so the fan pushes the cold air onto you.
- Eat cool foods like salad that don't create heat in your kitchen and drink plenty of water and cool drinks.
- On really hot days, spend time at an air-conditioned shopping centre, library, gallery or even the cinema, if you can afford it.
- Take turns visiting friends and having them visit your home to share air conditioner time and socialise.

2. Keep your home cool

- Close blinds and curtains to help keep the heat out and try to do it before it warms up.
- Close off any rooms that aren't used often, like the bathroom.
- Cover the outside of your windows to keep the heat out. A simple and temporary option is to put shade cloth over windows, particularly ones that get the most sun.
- Seal front and back doors with a 'door sausage' to stop the heat coming in.
- Turn off any unused electrical appliances. Things like TVs and lights can create heat when the power is on.

- Clean out your air conditioner filter so it doesn't have to work as hard. Set the temperature to around 24 degrees. Fans can also be used to help spread the cool air.

3. Medications

Some medications can increase the risk of heat-related illness or be affected by high heat. Most medications need to be stored below 25 degrees or in the fridge if indicated. Talk to your doctor about the correct use and storage of your medications during hot weather.

Visit the link below to read more about the health impacts of heat or Google 'Beat the heat'. www.health.nsw.gov.au/environment/beattheheat/pages/default.aspx

4. Look out for others

Some groups of people, including older people, socially disconnected people and others have fewer choices when emergencies unfold. People with disability are particularly affected as well. Emergency planning for people with disabilities matters.

5. Get ready and plan for yourself

During periods of really high heat, consider planning your day around the hottest times. This may include things like exercising or doing the weekly shopping early in the morning or in the evening.

Plan now for any needs you might require. There are many organisations like Meals on wheels, Red Cross Telefriend, and even our local councils. They have much information and resources to assist you.

Community

For the following community events and Christmas support services, we recommend that you contact the organiser to confirm their COVID-19 requirements (if any) and that their event is still going ahead.

Free support services

If you are in need, we can also refer you to other local organisations who offer food services. Please speak to your Housing Manager/CSO.

Hawkesbury's Helping Hands

Open for hamper service on Wednesday 23 December from 12:00 – 3:00 pm.

Phone: (02) 4577 7077

The Living Room

Christmas lunch and hamper service on the 16 December. They will then close until the 20 January 2022.

Phone: 0408 482 515

Ryde & Hornsby Salvos

Ryde residents who need Christmas food hampers or toys can email rydesalvoschristmas@gmail.com or phone 0426 390 114 (SMS or leave a voicemail).

Hornsby residents can phone (02) 9477 1133. Please note you will need to complete an online assessment form: www.salvationarmy.org.au/hornsbygateway/christmas-2021-assessment-form

We urge you to contact your local Salvos to see what services they are offering.

Street mission Dee Why and Balgowlah cafes

Street mission's cafes will be open through Christmas and New Year for free takeaway meals. They are also planning to give out hampers the week before Christmas at both cafes.

Dee Why Cafe –

St Johns Anglican Church
Oaks Ave, Dee Why NSW 2099
Wednesday 7:00 pm

Balgowlah –

Pioneer Clubhouse
Lot 2 Quirk Rd, Balgowlah NSW 2093
Saturday 6:30 pm

If you are having difficulty paying your rent and bills, please also let your Housing Manager/CSO know.

If you, or someone you know, needs support, here are some useful numbers.

- **Financial counselling helpline** – 1800 007 007 (9:30 am – 4:00 pm, Monday to Friday)
- **Lifeline** – 13 11 14
- **Domestic Violence Line** – 1800 65 64 63
- **Kids Helpline** (5 – 25yo) – 1800 551 800
- **Mental Health Line** – 1800 011 511
- **Beyond Blue** – 1300 22 4636, and at <https://www.beyondblue.org.au>

Community events

Ryde Wharf Market

Date: Sunday 12 December
8:00 am – 2:00 pm

Website: <https://www.facebook.com/cambridgemarketssydney/>

Thornleigh Community Christmas Carols

Includes night markets, with local crafts and food stalls.

Date: Sunday 19 December 5:00 – 9:00 pm

Location: Headen Park, 6 Sinclair Ave, Thornleigh

Website: <https://www.facebook.com/ThornleighCarols/>

Phone: 0401 990 007

Light Up Windsor Festival Street Fair

When: Saturday 11 December 2021
5:00 – 9:00 pm

Location: Windsor Mall to George Street, Windsor.

Phone: (02) 4560 4444

Stryder Community Transport

We continue to partner with Stryder to offer our Chatswood Hub residents door-to-door transport, NDIS transport and social day trips.

Phone: 9816 5000

E-mail: info@stryder.org.au

Website: <https://stryder.org.au/>

Together Home

Our Together Home Program has been providing long-term and stable housing to people who have been sleeping rough during the pandemic.

We work with the NSW Government, Community Housing Providers, Specialist Homelessness Services, and health services to help participants maintain their tenancy, improve health and wellbeing and move towards training and employment.

Across Sydney since July 2020, we have supported 110 participants through the Program. We look forward to continuing to improve the Program and deliver more outcomes for participants. ▲



Su speaks at At Risk 2021

We were proud to hear our resident Su share her powerful story at the online At Risk 2021 forum run by the Housing for the Aged Action Group in September.

 You can watch Su speak on YouTube:
www.youtube.com/watch?v=sLCVWsu3dg

TAG +

CHIA Community Housing Conference

11-12 August 2021

Members of our Tenant Advisory Groups (TAGs) attended this year's Community Housing Conference hosted by the Community Housing Industry Association (CHIA). Below are two TAG member reflections about the Conference.

When you join a TAG there are opportunities to attend industry events like this to help be a voice for residents. If you would like to join a TAG or learn more, you can either email enquiries@linkwentworth.org.au or call your local office.



Mary Conyard,
Penrith TAG
member

The Conference was virtual and I was happy to sit

in my lounge room and listen to the speakers during lockdown. It was not possible to hear every speaker. I learnt that there are a lot of people working hard to support people who need affordable housing.

It was interesting to hear the different programs happening with different Community Housing Providers in both metropolitan and regional areas.

What I enjoyed listening to, was the energy and enthusiasm of the speakers. Hopefully their vision can become reality. Thank you for the experience.



Lyndal Evatt,
Northern Sydney
TAG member

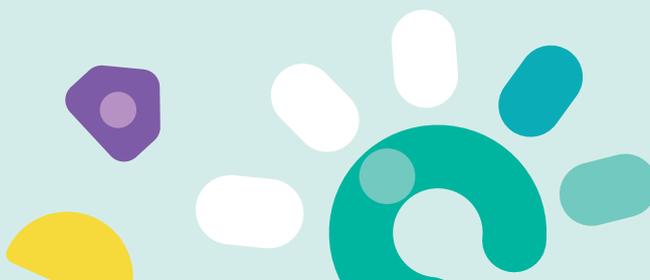
To all those who are interested in the progress of

NSW community housing providers, a conference like this one hosted by CHIA, is loaded with a variety of excellent speakers and interesting topics, such as:

- Projects about Regional Housing design and a new approach to repairs, both with tenant involvement.
- The CSIRO presented "Our Future World" with the fast tracking of technology (megatrends) and approaches to deal with climate change.

It was challenging to settle on just a few of the programs which are briefly covered in my report to the Northern Sydney TAG which can be read in the 'News' section of the Link Wentworth website.

Funding is needed for NSW from State Government and other associated sectors. The recent merging of Link and Wentworth should assist to strengthen our voice.



White Ribbon Re-Accreditation 2021–2022

Link Wentworth is working towards re-accreditation with White Ribbon for the prevention of violence against women. As a housing provider we understand that we play an important role in identifying and supporting women who are experiencing or have experienced abuse.

Our aim is to create a healthy and safe environment for all residents and bring awareness and support to our communities through a range of services.



**1 in 5 women have
experienced sexual violence
since the age of 15.**



Australian Bureau of Statistics. (2017). *Personal Safety Survey 2016*. ABS cat. no. 4906.0. Canberra: ABS. Retrieved from: <http://www.abs.gov.au/ausstats/abs@.nsf/mf/4906.0>
© White Ribbon Australia 2018

We are committed to changing the attitudes that allow disrespect, sexual harassment, and abuse to occur. We all need to play our part. View the fact sheet included with this newsletter to know your rights. ▲

Neighbourhood Jobs moves to a new home



In October, our social enterprise Neighbourhood Jobs (NJ), along with four of its staff and trainees, transferred to Western Sydney-based community service provider Active Care Network.

The transfer is great news for NJ with Active Care Network planning a relaunch in 2022 and committing to providing affordable lawn and garden services for residents. Link Wentworth will continue to partner with Active Care Network to support more training and employment opportunities for young people as well as our residents – watch this space for more information about how you can get involved.

Active Care Network also provides:

- community transport that you might be eligible for and could help you to travel to appointments, shopping and other locations
- social outings
- a free or low-cost service called Care and Repair that could help with outdoor clean ups.

Existing NJ clients or any other residents who have questions can phone 02 4722 3083 or email welcome@activecarenetwork.org.au. You can also check out their range of services at www.activecarenetwork.org.au



Gardening and more on Zoom

After a wonderful couple of months, our online Wellbeing Series has come to an end. Thank you to all residents for your enthusiastic participation each week.

We have really enjoyed seeing your faces during lockdown. If you didn't get a chance to attend the online gardening workshops with Darren from Royal Botanic Garden, we have a recording of the Indoor Plants workshop for you to watch: www.youtube.com/watch?v=9C_Fhg5bxRA

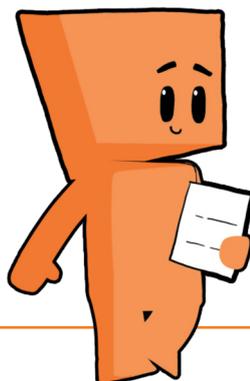
And if you are interested in composting, the free Sharewaste app is a fantastic way to reduce food waste by 'donating' food scraps to someone in your area who has a compost bin or worm farm. You can sign up at <https://sharewaste.com>

Thank you to all residents who entered the Annual Gardening Competition which closed in November, all the gardens were amazing. The winning gardens will appear in the next newsletter. ▲

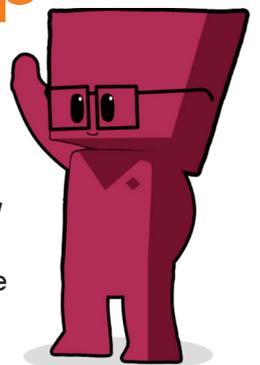
Legal Aid NSW is here to help

Legal Aid NSW can help you with everyday legal issues that involve you:

- Housing (such as evictions and rent subsidy issues)
- Money (such as loan and credit card debts, bills and fines, problems with goods and services)
- Supports (such as getting cut off from a government benefit)
- Human rights (such as Police harassment)
- Insurance and superannuation (such as rejected claims)
- Employment (such as unfair dismissal, discrimination, sexual harassment, underpayment).



The best way to get free legal information is to call LawAccess NSW on 1300 888 529 or visit www.lawaccess.nsw.gov.au to use the online live chat. You can also contact a Legal Aid NSW office near you www.legalaid.nsw.gov.au/get-legal-help/find-a-service



Legal Aid
NEW SOUTH WALES

Facebook Group Survey

Please tear out and complete this short survey and return it to us using the reply-paid envelope that came with the newsletter for your chance to win a \$25 gift card. Your answers will help us learn more about how you use Facebook and Facebook groups. If you have any questions, please email enquiries@linkwentworth.org.au or call us on 9412 5111.

If you don't use Facebook, you can still complete this survey and enter the draw.

Questions marked with an * are required.

Full name:* _____

Address:* _____

Email:* _____

Contact number:* _____

1. How often do you use Facebook?*

- Never, I don't have an account
- Rarely, but I have an account
- Every few weeks
- Weekly
- Daily

If you don't use Facebook but would like to learn, please contact communityengagement@linkwentworth.org.au. We have a program called Digital Discoveries and we may run a Facebook class sometime in the future.

The next questions are for those who use social media. If you don't use social media, you can stop here.

2. If you use Facebook, have you 'liked' or do you access Link Wentworth's Facebook page?

- Yes No

3. Have you ever joined a Facebook group?

- Yes No

4. Would you join a Link Wentworth Facebook group for residents?

- Yes No

5. If there was a Link Wentworth Facebook group for residents run by residents, would you like to help run it?

- Yes No

KID'S CORNER

Holiday drawing activity

Hey kids! What does Christmas or the holidays mean to you?

Draw or paint what comes to mind, then take a photo of it and send it to communications@linkwentworth.org.au.

All drawings will be featured on social media and in our next newsletter.



Getting a COVID-19 Vaccination Record

Australian Immunisation Register

If you can't get proof of your COVID-19 vaccinations online, call the

Australian Immunisation Register on **1800 653 809** between 8am-5pm, Monday to Friday.

Ask them to send your **immunisation history statement** to you.

It can take up to 14 days to arrive by mail.

If you need an interpreter, please call the **Telephone Interpreter Service (TIS)** on **131 450**.



For current information go to www.health.nsw.gov.au.

取得新冠病毒疫苗接种记录

澳大利亚免疫接种登记处 (Australian Immunisation Register)

如果您无法在线上取得您的新冠病毒疫苗接种证明, 请在周一至周五早上8点至下午5点期间致电 **1800 653 809** 联系澳大利亚免疫接种登记处。

请登记处的人员将 **immunisation history statement** (免疫接种记录证明) 邮寄给您。

邮寄证明可能需要 14 天才送达。

如果需要口译协助, 请致电 **131 450** 联系电话口译服务 (Telephone Interpreter Service, 简称 TIS)。

코로나19 백신접종 기록 확인

호주 예방접종 등록부

만일 코로나19 예방접종 증명을 온라인으로 확인할 수 없는 경우, 다음 기관으로 전화 주십시오.

호주 예방접종 등록부 (Australian Immunisation Register) 전화번호 **1800 653 809**, 월-금 오전8시-오후5시.

귀하의 **예방접종 기록표**를 보내줄 것을 요청하십시오.

우편으로 받으려면 최대 14일까지 시간이 소요될 수 있습니다.

통역사의 도움이 필요한 경우 전화 통역 서비스 (**TIS**) 를 이용하시면 됩니다. 전화번호 **131 450**.

گرفتن گواهی واکسیناسیون کووید – 19

دفتر ثبت ایمن سازی استرالیا

اگر شما نتوانید گواهی واکسیناسیون کووید – 19 را بصورت آنلاین دریافت کنید، به مرکز ثبت ایمن سازی استرالیا

(Australian Immunisation Register) با شماره **1800 653 809** بین ساعت های 8 صبح تا 5 عصر روزهای دوشنبه تا جمعه تلفن بزنید.

از آنها بخواهید که سوابق ایمن سازی (**Immunisation History Statement**) تان را برای شما بفرستند.

ممکن است 14 روز طول بکشد تا بوسیله پست به مقصد برسد

اگر به مترجم نیاز دارید، لطفاً به خدمات تلفنی ترجمه (**TIS**) با شماره **131 450** تلفن بزنید.

Yök de athör ë ye nyuɔɔth man cenë yin wum/toom ë wäl de gël e tuaany

Australian Immunisation Register (Akutnhom de Australia de kä ke tuöm ë wäl de gël ë tuaany)

Naa cii rot lëu ba kë duun ye ye nyuɔɔth man cenë yin wum wäl de gël ë COVID-19 yök në Internet yic (online), ke yin yuɔpë

Australian Immunisation Register (Akutnhom de Australia de kä ke tuöm ë wäl de gël ë tuaany) në **1800 653 809** ë kaam ë thaa 8 miäduur agut cë thaa 5 thëëi, në Aköl ë tok leer agut cë Aköl ë dhiëc.

Thiëc keek bik yin tuɔc **immunisation history statement (athör yenë tuööm gät piny thïn)** du.

Alëu bë nin kee 14 jyt kue be jäl yëët/cop ë mail (baai ke ye wëɾegɛɛk).

Naa kɔr raan ë thok waaric, alim ba **Translating and Interpreting Service (TIS)** yuɔp në **131 450**.